

Government College for Men (A), Kadapa

(NAAC Accredited at "B" Grade) Andhra Pradesh-516004

Internal Quality Assurance Cell (IQAC)



Student Satisfaction Survey Analysis Report

Academic Year: 2018-19

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Introduction:

The Student Satisfaction Survey Analysis Report for the academic year 2018-19 presents a comprehensive examination of the feedback gathered from students across various programs and disciplines. This report aims to provide valuable insights into the factors influencing student satisfaction and perceptions of their educational experiences during the specified academic year.

Methodology:

The survey form shared through online google form to all enrolled students, seeking their feedback on various aspects of their academic journey, including teaching quality, curriculum relevance, support services, campus facilities, and overall satisfaction with their educational experience. Responses were collected anonymously to encourage honest and candid feedback.

Consolidated Feedback Analysis Report

S.N o	Questions	Percentage of students responded					
1	How much of the syllabus was covered in the class	67.78% 85 to 100	18.89% 70 to 84	9.44% 55 to 69	3.33% 30 to 54	0.56% Below 30	
2	How well did the teachers prepare for the classes	Thoroughly 51.67%	Satisfacto rily 41.67%	Indiffer ently 3.33%	Poorly 2.22%	Won't teach at all 1.11%	
3	How well were the teachers able to communicate	Always effective 78.33%	Sometime s effective 5%	Just satisfact ory 6.11%	Generally, ineffective1.	Very poor commu nication 1.11%	
4	The teachers approach to teaching can best be described as	Excellent 71.67%	Very good 20.56%	Good 7.78%	0%	0%	
5	Fairness of the internal evaluation process by the teacher.	Always fair 71.67%	Usually fair 13.33%	Unfair 6.67%	Sometimes unfair 6.67%	Usually unfair 1.67%	
6	Was your performance in assignments discussed with you.	Every time 76.67%	Usually 14.44%	Occasio nally 5.56%	Rarely 3.33%	0%	
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	Regularly 70%	Sometime s 13.89%	Often 10%	Never 3.89%	Rarely 2.22%	
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantl y 47.78%	Very well 43.33%	Moderat ely5.562 %	Not at all 2.22%	Margina lly1.11%	
9	The institution provides multiple opportunities to learn and grow.	Strongly agree 56.11%	Agree 33.33%	Neutral 6.11%	Disagree 3.89%	Strongly disagree 1.56%	

	Teachers inform you					
10	about your expected competencies, course outcomes and	Every time 71.67%	Usually	Someti mes 7.78%	Rarely 1.11%	1.110%
11	necessary follow-up with an assigned task to	Every time 72.22%	Usually 21.67%	Someti mes 3.33%	Rarely 2.778%	0%
12	The teacher illustrate the concepts through examples and	Every time 73.89%	Usually 1.3.33%	occasion ally 6.67%	Rarely 3.33%	2,78%
13	applications. The teachers identify your strengths and encourage you with providing right level of	Fully 71.67%	Reasonab ly 20%	Partially 4.44%	Slightly 3.33%	Unable to 0.56%
14	challenges. Teachers are able to identify your weaknesses and help you to overcome them.	70%	18.33%	Occasio nally 4.44%	Rarely 4.44%	Never 2.78% Strongly
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	agree 62.22%	Agree 22.78%	Neutral 7.22%	Disagree 5.56%	disagree 2.22%
16	The institute/ teache use student centrimethods, such a experiential learning	extent 59.44%	Moderate 23.33%	e Very little 10%	Some what 6.11%	Not a all 1.11%

17	Teachers encourage you to participate in extracurricular	Strongly agree 63.89%	Agree 22.22%	Neutral 9.44%	Disagree 3.89%	Strongly disagree 1.56%
18	activities. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	To a great extent 62.22%	Moderate 21.11%	Not at all 6.67%	Some what 6.11%	Very little 3.89%
19	What percentage of teachers use ICT tools such as LCD projector, multimedia, etc. while teaching.		18.33%	11.11%	9.44%	1.11%
20	The overall quality of teaching – learning process in your institute is very good.	agree	Agree 23.89%	Neutral 10.56%	Disagree 3.33%	Strongly disagree 1.56%

Key Findings:

- 1. The majority of students expressed satisfaction with the overall quality of teaching, citing knowledgeable and supportive faculty members who effectively conveyed course material.
- 2. Students provided mixed feedback regarding the relevance of the curriculum to their academic and career goals. While some praised the practical applicability of coursework, others expressed a desire for more real-world examples and practical experiences.
- **3.** Students identified areas for improvement in support services, particularly in terms of accessibility and responsiveness. Some students reported challenges in accessing academic advising, counselling services, and career guidance resources.
- 4. Overall satisfaction with campus facilities varied among students. While many appreciated amenities and well-maintained infrastructure, others highlighted issues such as overcrowded study spaces and limited access to technology resources.
- 5. The survey questions include the parameter like facilities, syllabus, faculty, soft skills, employability skills, evaluation process, course outcomes, community service project, short term and long-term internships, student exchange, field visit opportunities, extracurricular activities and related activities in the college revealed that the students are highly satisfied.

- **6.** At the same time the students are appreciated and highly satisfied with the communication of teacher with students, teaching methodology and follow ups made by the faculty throughout the semester.
- 7. They also satisfied and acknowledged the effort put by the faculty in conducting students' seminars, community service projects and internships.
- **8.** The majority of students reported a moderate to high level of overall satisfaction with their educational experience.

Recommendations:

- Review and update curriculum to ensure alignment with industry standards and emerging trends. Incorporate more hands-on learning opportunities and practical experiences to enhance student engagement and relevance.
- 2. Increase accessibility and availability of support services, including academic advising, psychological counselling, and career guidance. Implement strategies to streamline processes and reduce wait times for students seeking assistance.
- **3.** Address infrastructure challenges and invest in facilities upgrades to meet the growing needs of students. Consider expanding study spaces, upgrading technology resources, and enhancing amenities to improve the overall campus experience.

Conclusion:

The Student Satisfaction Survey Analysis Report for the academic year 2018-19 provides valuable insights into student perceptions and satisfaction levels regarding their educational experience. By addressing areas of concern and implementing targeted improvements, the institution can enhance student satisfaction and create a more supportive and conducive learning environment for all students. The students are highly satisfied with respective facilities, syllabus, faculty, soft skills, employability skills, evaluation process, course outcomes, community service project, short term and long-term internships, student exchange, field visit opportunities, extracurricular activities and related activities in the college.

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