



Government College for Men:: Kadapa

Autonomous & NAAC accredited at "B" Grade

Andhra Pradesh-516004



G-MAPP-e CEGRaM (Grievance Redressal Management App)

The Grievance Redressal Management App (e CEGRaM) facilitates easy submission of grievances to CCE enabling quick and transparent redressal mechanism with assured follow up. No grievance is left unredressed with this app. Staff & Students can file grievances with ease of a click & hope of assured redressal.

Features:

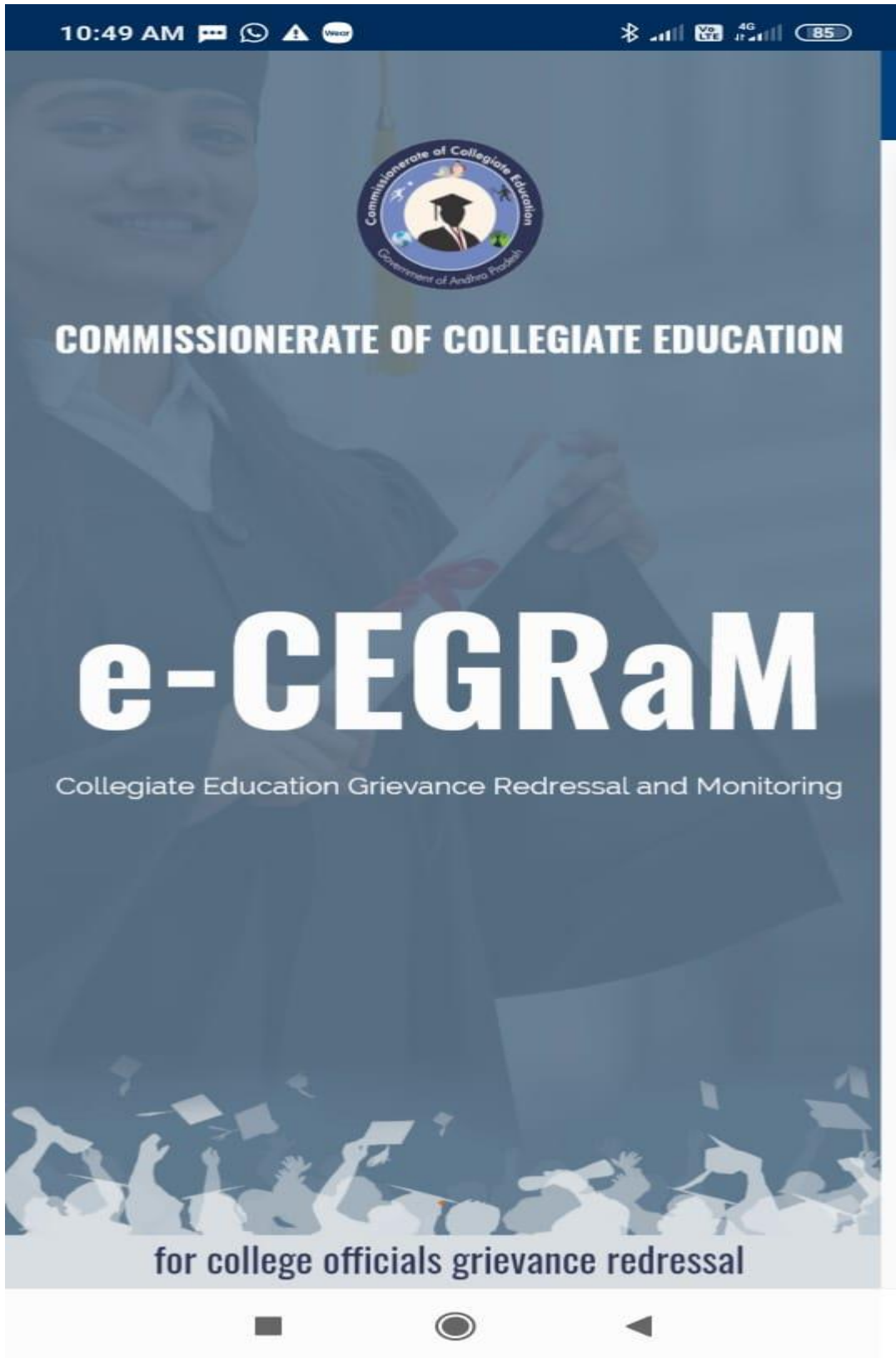
- College wise Student and staff data is uploaded
- Individual can login and register grievance
- Online 24X7 access to file any grievance.
- Escalation of grievance to concerned authority within a short time.
- Tracking the redressal status of the grievances from dashboard at Individual, College, District, Zone, and State level.
- Grievance will be forwarded to concerned officer for redressal

Outcomes:









- Provision of direct access to the administration
- No delay and faster redressal mechanism
- Applicant can track his/her application
- No need to visit Head Office and hence conduct of classes enhanced
- Transparency in Administration
- Increase of accountability on part of Colleges and HOD office
- Staff & Students can file grievances with ease of a click & hope of assured redressal.


The GR Mapp has two (02) forms

1. Web Application for Desktop users,
2. Mobile App










e CEGRaM Home Page

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e-CEGRaM

Collegiate Education Grievance Redressal and Monitoring

-  Home
-  My Profile
-  Nearby Grievances
-  My Pinned View
-  Settings
-  Change Password
-  Logout

Version 1.0....



e- CEGRaM Dashboard

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Dashboard e-CEGRaM

0
Assigned

0
Escalated

Welcome !

GDC(M) KADAPA Principal / Principal

Critical Grievances

No Data Available

My Team (1/39)

	20	
	0	
Administrat...	0	Seminars/...

